THE CANADIAN SALARY SURVEYS - IAT® - REPORT COMPENSATION & EMPLOYMENT PRACTICES EXECUTIVE SUMMARY - FALL 2019

\$2 to \$5 Billion Over \$5 Billion Under \$25 Million 5% 17% \$1 to \$2 Billion 7% 9% \$750 Million to \$1 \$25 to \$50 Million Billion 15% 5% \$500 to \$750 Million 6% \$50 to \$100 Million \$250 to \$500 Million \$100 to \$250 Million 13% 9% 14% Wynford Group IAT. THE CANADIAN SALARY SURVEYS DISTRIBUTION OF ORGANIZATIONS - BY LOCATION The Canadian Salary Surveys Atlantic вс 10% 17% Quebec 11% Alberta Ontario 24% 20% Saskatchewan Manitoba 10% 8% IAT. Wynford Group THE CANADIAN SALARY SURVEYS **DISTRIBUTION OF ORGANIZATIONS - BY INDUSTRY** The Canadian Salary Surveys Software Dev/ Adv Cannabis Energy Real Retail Multimedia Tech Public Estate 3% 5% 3% 8% 5% Energy Sector 1% Prof 6% Services 4% 5% Post Secondar Eng / Proc / Const 4% Mgmt 4% Not Fo Profit Engineering 7% 4% Municipality 4% Mining Financial nancial InsurServices Logistics/ IT Service 4% 6% Transp/ Manuf -Manuf -3% Non Durable Durable Transp/ Consult Products Products Distrib 6% 2% 8% 6% Wynford **IAT** THE CANADIAN SALARY SURVEYS Group

The 2019 Canadian Salary Surveys include data from over 700 organizations with the following distribution:

DISTRIBUTION OF ORGANIZATIONS - BY REVENUE The Canadian Salary Surveys

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ECONOMIC ENVIRONMENT

• **54**% of participants indicated they expected growth in the economic environment for their organization over the next six months and **39**% indicated unchanged.

COMPENSATION – POLICY & STRATEGY

Market Pay / Target Market Compensation

- 65.69% of reporting participants indicated they have a Market Pay/Target Market compensation policy.
- 96.09% have not revised the policy for 2019.
- The average Base Salary Percentile used by respondents is **52.28%**.
- The average Total Cash Percentile used by respondents is 55.66%.

Base Salary Adjustments in 2019

- 82% of participants indicated providing a total salary budget adjustment (including range adjustment, merit and general increases/decreases, but not promotional increases) in 2019.
- The 2019 national average salary range adjustment is **1.71%**.
- The 2019 actual base salary adjustment (based upon satisfactory performance) is **2.45%** (includes 0's).
- The highest average increases were in BC at 2.66%, followed by Quebec at 2.61%, and Ontario at 2.59%, with Atlantic at 2.48% and Alberta at 2.47% (includes 0's).
- **20.14%** of organizations indicated a redesign of base salary in 2019.

Base Salary Projections for 2020

- The highest average projected increases were in BC at **2.66%**, followed by Ontario at **2.64%**, and Quebec at **2.60%**, and Alberta at **2.53%** (includes 0's).
- The highest projected average base salary increases by industry is the Advanced Technology sector at **3.21%**, followed by the Cannabis sector at **3.09%**, then Software Development at **3.00%**, and Real Estate at **2.68%** (includes 0's).

Regional Differences

- Highest average salaries ranked nationally are:
 - 1. Northern AB
 - 2. Calgary
 - 3. Toronto
 - 4. Edmonton
 - 5. Vancouver
 - 6. Ottawa/Hull
 - 7. Montreal
 - 8. Regina/Saskatoon
 - 9. Southern Ontario
 - 10. Winnipeg
 - 11: Halifax

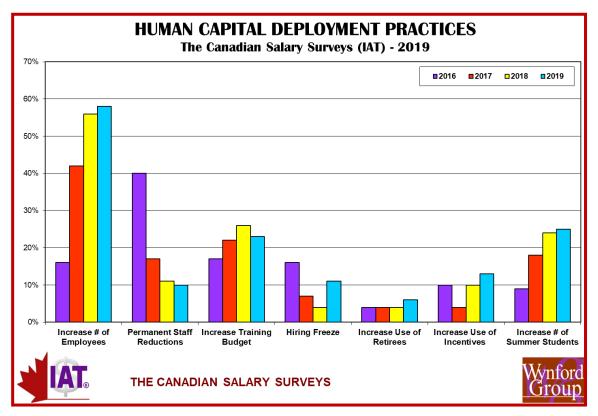
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HUMAN CAPITAL DEPLOYMENT

The following chart indicates that our country has overcome the worst of the most recent recession, which peaked in 2016. The factors that are particularly indicative of a more stable and a positive economy include:

- Number of employees continues to increase, albeit at a slower pace than in 2018. More limited staff reductions and an increase in number of summer students supports this trend.
- The decline in permanent staff reductions are being balanced by the increase of hiring freezes organizations are implementing due to other economic disruptors.
- Although training budget has not seen expansion in 2019, this could be due to the increased use of incentives by organizations in order to attract key talent.



• The amount of Retirees should continue to climb due to the Baby Boomer generation, although some may find their way back into the work force.

Top Human Capital Challenges

Rank	Human Resource Issue
1.	Attract Top Talent
2.	Retaining Key Talent
3.	Assessing Competency/Skill Gaps
4.	Develop/Maintain Competitive Compensation
5.	Leadership Development



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Benefits

- Of the total cost of benefits, the Employer currently pays an average of 71.16%.
- 80.12% of participants reported no change in the percentage paid from 2018 to 2019.
- 84.85% of participants reported no projected change from 2019 to 2020.
- 70% of participants allow employees to purchase additional benefits or coverage.
- Participants indicated the benefit budget is on average **18.17%** of the base salary budget.
- 9.70% of participants provide the supporting of retirees pension (and benefits).
- Participants indicated the benefit budget of supporting retirees pension (and benefits) is on average **7.21%** of the base salary budget.
- 64% of participants provide benefits to part-time employees.

INCENTIVE PROGRAMS

Short-Term Incentive Plans

- **75.52%** of respondents indicated they had a short-term incentive plan in place.
- **90.91%** of organizations that have a short-term incentive program in place indicated they do not include this compensation in the base for benefits calculations.

Long-Term Incentive Plans (LTIPs)

- 32% participants indicated they provide long-term incentives.
- LTIPs are most commonly provided in the following forms:
 - Stock options
 - Restricted Share Units
 - Performance Share Units

Employee Share Purchase Plans

- **25.26%** of survey participants indicated they provide an Employee Share Ownership Plan, (up from 13.5% in 2018).
- 20.00% of reporting survey participants indicated they provide an Employee Share Purchase Plan.

ATTRACTION & RETENTION PRACTICES

Cash Based Attraction & Retention Practices

- **61%** of organizations currently use a special attraction or retention program.
- The percentage of organizations using Employee Referral Bonuses is 65%, (up from 63% in 2018).
- The percentage of organizations using Education Subsidies is 66%, (down from 67% in 2018).

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CRITICAL ISSUES CRITICAL ISSUES - 2019 The Canadian Salary (IAT) Surveys Career Planning / Advancement Opportunities **Challenging Work Clearly Defined Goals & Expectations Competitive Compensation** Comprehensive Benefit Package Effective Leadership Flexible Work Environment Job Security Learning / Educational Opportunities **Organizational Processes** Performance Based Compensation Positive Reputation of Organization **Recognition for Contributions Regular Feedback on Performance** Respectful Environment 2 Way Communication Employer Employee Work-Life Balance Wynforc THE CANADIAN SALARY SURVEYS irour

BENCHMARKING INDICATORS

Turnover

- The 2019 involuntary turnover rate for all organizations is **4.31%**.
- The 2019 voluntary turnover rate for all organizations is 8.66%.

Learning and Development Opportunities

• 27% of organizations indicated they have a formal Learning & Development Policy.

Training Budgets

All Employees	2019	2018
Average # of Days / Employee	4.42 days	4.51 days
Average Annual Budget / Employee	\$1,460	\$1,635
Average Group Budget (% of Base Salary Budget)	3.63%	3.68%



The Wynford Group offers a complete range of services that vary from single-position market pricing to complete rebuilding of compensation programs. Organizations of all sizes and industries choose Wynford to help successfully harness the full talents of their people. Our services include:

National Compensation Surveys

- Technical
- Professional & Administrative
- Contact Centre
- Executive
- Supply Chain & Manufacturing
- Construction
- Mining
- Architecture
- Geomatics
- CannaBusiness (New)
- Small Business

Compensation & Total Rewards Consulting

- Individual and job family market pricing
- · Custom surveys to market price against specific comparators
- Market review and development of salary range structures
- Review and redesign of incentive programs
- Executive Compensation
- Outsourced Compensation Management

HR Infrastructure

- HR Konnectz Online role profile builder and web-based accountability banding
- Performance management system review redesign
- Human capital benchmarking and analysis
- Integrated HR program development
- Communication to employees



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